





Operating Manual QuickServer FS-QS-1XXX Start-up Guide



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Contents

1	About the QuickServer					
	1.1	Certification	5			
	1.2	Supplied Equipment	5			
2	Equip	ment Setup	6			
	2.1	Mounting	6			
	2.2	Physical Dimensions	7			
	2.2.1	Dimension Drawing FS-QS-1X10-XXXX	7			
	2.2.2	Dimension Drawing FS-QS-1XX1-XXXX	8			
	2.3	R2 Port Jumper Settings	9			
	2.3.1	RS-485 Port				
	2.3.2	M-Bus Port: Master/Slave Jumper	12			
	2.4	R1 Port Small DIP Switches	13			
	2.4.1	RS-485 Port	13			
3	Instal	ling the QuickServer	14			
	3.1	RS-485	14			
	3.1.1	RS-485 Connection R2 Port	14			
	3.1.2	RS-485 Connection R1 Port	14			
	3.2	QuickServer LonWorks (FS-QS-1XX1-XXXX)	15			
	3.3	QuickServer KNX (FS-QS-124X-XXXX)	15			
	3.4	RS-232 Connection R2 Port (Only Available on FS-QS-122X Models)				
4	Opera	ation	17			
	4.1	Power Up the Device				
	4.2	Connect the PC to the QuickServer Over the Ethernet Port	17			
5	Conn	ecting to the QuickServer				
	5.1	Using the FieldServer Toolbox to Discover and Connect to the QuickServer	18			
	5.2	Using a Web Browser	18			
6	Setup) Web Server Security	19			
	6.1	Login to the FieldServer	19			
	6.2	Select the Security Mode				
	6.2.1	HTTPS with Own Trusted TLS Certificate	22			
	6.2.2	HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption	22			
7	Setup	Network				
	7.1	Using FS-GUI to Input Network Settings				
	7.2	Routing Settings				
	7.3	Ethernet 1 Network Settings				
8	Confi	guring the QuickServer	27			
	8.1	Retrieve the Sample Configuration File				
	8.2	Change the Configuration File to Meet the Application				
	8.3	Load the Updated Configuration File				
	8.3.1	Using the FS-GUI to Load a Configuration File				
	8.3.2	Retrieve the Configuration File for Modification or Backup				

	8.4	Test and Commission the QuickServer	
	8.4.1	Accessing the FieldServer Manager	
9	MSA	Grid - FieldSever Manager Setup	
	9.1	Registration Process	
	9.2	User Setup	
	9.3	Finish Registering the FieldServer	
	9.4	Login to the FieldServer Manager	
10	Addit	ional Model Connection Ports	
	10.1	KNX Connection R2 Port	
	10.2	M-Bus Connection R2 Port	41
11	Trout	bleshooting	
	11.1	Communicating with the QuickServer Over the Network	
	11.2	Taking a FieldServer Diagnostic Capture	
	11.3	LED Functions	
	11.4	Internet Browser Software Support	45
12	Addit	ional Information	
	12.1	Change Web Server Security Settings After Initial Setup	
	12.1.1	1 Change Security Mode	
	12.1.2	2 Edit the Certificate Loaded onto the FieldServer	
	12.2	Change User Management Settings	
	12.2.1	1 Create Users	
	12.2.2	2 Edit Users	51
	12.2.3	3 Delete Users	
	12.2.4	Change FieldServer Password	
	12.3	QuickServer FS-QS-101X DCC	54
	12.4	QuickServer Part Numbers	55
	12.5	Compliance with UL Regulations	
	12.6	Specifications	
	12.7	FieldServer Manager Connection Warning Message	
13	Limit	ed 2 Year Warranty	

1 About the QuickServer

The QuickServer is a high performance, cost effective Building and Industrial Automation multi-protocol gateway providing protocol translation between serial/Ethernet devices and networks.

NOTE: For troubleshooting assistance refer to Section 11 Troubleshooting, or any of the troubleshooting appendices in the related driver supplements. Check the MSA Safety website for technical support resources and documentation that may be of assistance.

The QuickServer is cloud ready and connects with MSA Safety's Grid. See **Section 9 MSA Grid - FieldSever Manager Setup** for further information.

1.1 Certification

BTL Mark – BACnet Testing Laboratory



The BTL Mark on the FieldServer is a symbol that indicates that a product has passed a series of rigorous tests conducted by an independent laboratory which verifies that the product correctly implements the BACnet features claimed in the listing. The mark is a symbol of a high-quality BACnet product.

Go to <u>www.BACnetInternational.net</u> for more information about the BACnet Testing Laboratory. Click <u>here</u> for the BACnet PIC Statement. *BACnet is a registered trademark of ASHRAE*.

LonMark Certification



LonMark International is the recognized authority for certification, education, and promotion of interoperability standards for the benefit of manufacturers, integrators and end users. LonMark International has developed extensive product certification standards and tests to provide the integrator and user with confidence that products from multiple manufacturers utilizing LonMark devices work together. MSA Safety has more LonMark Certified gateways than any other gateway manufacturer, including the QuickServer, ProtoCessor, ProtoCarrier and ProtoNode for OEM applications and the full featured, configurable gateways.

1.2 Supplied Equipment

FieldServer Gateway

• Preloaded with two selected drivers. A sample configuration file is also loaded.

NOTE: On the FS-QS-1X11 and FS-QS-12X1 one of those drivers is LonWorks.

• All instruction manuals, driver manuals, support utilities are available on the USB drive provided in the optional accessory kit, or on the MSA website.

Accessory kit (optional) (Part # FS-8915-38-QS) includes:

- 7-ft Cat-5 cable with RJ45 connectors at both ends
- Power Supply -110/220V (p/n 69196)
- · Screwdriver for connecting to terminals
- USB Flash drive loaded with:
 - Start-up Guide
 - FieldServer Configuration Manual
 - All FieldServer Driver Manuals
 - Support Utilities
 - Any additional folders related to special files configured for a specific FieldServer
 - Additional components as required see driver manual supplement for details

2 Equipment Setup

2.1 Mounting

The following mounting options are available:

• Product comes with tabs for wall or surface mount. These can be snapped off if not required.

NOTE: The tab has a hole that is .169" diameter. Use the appropriate size of screw for mounting.

 DIN rail mounting bracket – Included in the accessory kit or ordered separately (part # FS-8915-35-QS).



WARNING: Install only as instructed, failure to follow the installation guidelines or using screws without the DIN rail mounting bracket could result in permanent damage to the product. If the FieldServer is removed from the DIN rail, use the original screws to reattach. Only screws supplied by MSA Safety should be used in the holes found on the back of the unit when attaching the optional DIN Rail bracket. USE OF ANY OTHER SCREWS MAY DAMAGE THE UNIT.

2.2 Physical Dimensions

2.2.1 Dimension Drawing FS-QS-1X10-XXXX



2.2.2 Dimension Drawing FS-QS-1XX1-XXXX



2.3 R2 Port Jumper Settings

Gently remove the QuickServer enclosure to access the jumpers on the unit.

2.3.1 RS-485 Port

NOTE: The following Sections only apply to QuickServer models: FS-QS-1011 and FS-QS-1211.

Bias Resistors



The QuickServer bias resistors are used to keep the RS-485 bus to a known state, when there is no transmission on the line (bus is idling), to help prevent false bits of data from being detected. The bias resistors typically pull one line high and the other low - far away from the decision point of the logic.

In the RS-485 carrier, the bias resistor is 510 ohms which is in line with the BACnet spec. It should only be enabled at one point on the bus (on the field port were there are very weak bias resistors of 100k). Since there are no jumpers, many FieldServers can be put on network without running into the bias resistor limit which is < 500 ohms.

NOTE: See the Termination and Bias Resistance Enote for additional information.

Termination Resistor



Termination resistors are also used to reduce noise. These pull the two lines of an idle bus together. However, they would override the effect of any bias resistors, if connected.

Power Jumper Settings



The QuickServer Carrier Board power jumper is set to position A by default but can be changed to position B for other power supply requirements.

- **Position A:** The Carrier makes use of a full-wave rectifying bridge. Can be used for 12-24VAC input or 9 30VDC input. At 9VDC this becomes marginal.
- **Position B:** The Carrier makes use of a half-wave rectifying bridge. Best position for grounded AC transformers and for using DC voltage down to 9VDC.

2.3.2 M-Bus Port: Master/Slave Jumper

NOTE: The following only applies to models: FS-QS-1A50, FS-QS-1A51, FS-QS-1B51, FS-QS-1C51 and FS-QS-1C51.

The Master/Slave jumper is used to set the M-Bus hardware as a Master or Slave device (indicated by the labels on the board).



2.4 R1 Port Small DIP Switches

Gently remove the FieldServer enclosure to access the small DIP switches for the R1 Port.

2.4.1 RS-485 Port

NOTE: The following only applies to QuickServer models FS-QS-1XX0 or all non-LonWorks models.



- If more than one RS-485 device is connected to the network, then the field bias resistor switch needs to be enabled to ensure proper communication. See image above for the orientation of switch positions referenced below.
 - The default factory setting is OFF (switch position = right side)
 - To enable biasing, turn the bias switch ON (switch position = left side)

NOTE: Biasing only needs to be enabled on one device. The QuickServer has 510-ohm resistors that are used to set the biasing.

- If the FieldServer is the last device on the trunk, then the end of line (EOL) termination switch needs to be enabled. See image above for the orientation of switch positions referenced below.
 - The default factory setting is OFF (switch position = right side)
 - To enable the EOL termination, turn the EOL switch ON (switch position = left side)

3 Installing the QuickServer

- 3.1 RS-485
- 3.1.1 RS-485 Connection R2 Port



Connect to the 3 pins on the left-hand-side of the 6-pin connector as shown.

The following Baud Rates are supported on the R2 Port:

4800, 9600, 19200, 38400, 57600, 115200

For details on other types of connection ports, refer to Section 10 Additional Model Connection Ports.

3.1.2 RS-485 Connection R1 Port

NOTE: The following only applies to non-LonWorks QuickServers with an RS-485 R1 port.

Connect to the 3-pin connector as shown.



The following Baud Rates are supported on the R1 Port:

110, 300, 600, 1200, 2400, 4800, 9600, 19200, 20833, 28800, 38400, 57600, 76800, 115200

3.2 QuickServer LonWorks (FS-QS-1XX1-XXXX)

Connect the QuickServer to the LonWorks terminal using a twisted pair non-shielded cable.



LonWorks Terminal

To commission the QuickServer LonWorks port, insert a small screwdriver in the commissioning hole on the face of the QuickServer's enclosure to access the Service Pin. See the instructions on the QuickServer as to which way to toggle the screwdriver during commissioning.

3.3 QuickServer KNX (FS-QS-124X-XXXX)

Connect the QuickServer to the KNX bus using the standard KNX twisted pair cable.

To commission the QuickServer as a KNX device in ETS Software, insert a small pin into the KNX commissioning hole on the face of the QuickServer to access the button.

3.4 RS-232 Connection R2 Port (Only Available on FS-QS-122X Models)

Refer to **Section 10 Additional Model Connection Ports** for further hardware connection options.

The following Baud Rates are supported on the R2 Port:

4800, 9600, 19200, 38400, 57600, 115200

4 Operation

4.1 Power Up the Device

Apply power to the device. Ensure that the power supply used complies with the specifications provided. Ensure that the cable is grounded using the "Frame GND" terminal. The QuickServer is factory set for 9-30V DC or 12-24V AC.

4.2 Connect the PC to the QuickServer Over the Ethernet Port

- Connect an Ethernet cable between the PC and QuickServer or connect the QuickServer and the PC to the switch using a straight Cat-5 cable.
- The Default IP Address of the QuickServer is 192.168.2.101, Subnet Mask is 255.255.255.0.

5 Connecting to the QuickServer

The FieldServer Toolbox Application can be used to discover and connect to the QuickServer on a local area network. To manually connect to the QuickServer using the Toolbox, click on the plus icon next to the "Devices" header and enter the IP Address, or enter the Internet IP Address into a web browser.

5.1 Using the FieldServer Toolbox to Discover and Connect to the QuickServer

- Install the Toolbox application from the USB drive or download it from the MSA Safety website.
- Use the FS Toolbox application to find the QuickServer and connect to the QuickServer.

NOTE: If the connect button is grayed out, the QuickServer's IP Address must be set to be on the same network as the PC. (Section 5.2 Using a Web Browser)

smc FieldSen	ver Toolb	ох						-		×
Field	IServ	/er	Toolbox				S	n	si	ierra nonitor
DEVIC		Đ	IP ADDRESS	MAC ADDRESS	-	[:] AVORITE (ONNECTIVITY			
E8951 Ga	ateway		10.40.50.90	00:50:4E:60:06:36	다기	*	•		Cor	nnect -⁄/-

5.2 Using a Web Browser

- Open a web browser and connect to the QuickServer's default IP Address. The default IP Address of the QuickServer is **192.168.2.101**, Subnet Mask is **255.255.255.0**.
- If the PC and the QuickServer are on different IP networks, assign a static IP Address to the PC on the 192.168.2.X network.

NOTE: Check Section 11.4 Internet Browser Software Support for supported browsers.

6 Setup Web Server Security

6.1 Login to the FieldServer

The first time the FieldServer GUI is opened in a browser, the IP Address for the gateway will appear as untrusted. This will cause the following pop-up windows to appear.

• When the Web Server Security Unconfigured window appears, read the text and choose whether to move forward with HTTPS or HTTP.

Web server security option to continue wi	has not yet been configured th HTTP, which is not secure	for the gateway. You have the , or rather to use HTTPS.
When using HTTPS security warning.	without an internet connectio	on your browser will issue a
When using HTTPS to a trusted domain i 192.168.1.24.	with an internet connection y e. https://192-168-1-24.gw	rour browser will redirect you .fieldpop.io for IP address

• When the warning that "Your connection is not private" appears, click the advanced button on the bottom left corner of the screen.

Your connection is not private	
Attackers might be trying to steal your information from (f passwords, messages, or credit cards). <u>Learn more</u>	or example,
NET::ERR_CERT_AUTHORITY_INVALID	
Help improve Safe Browsing by sending some system information and page of Privacy policy.	<u>:ontent</u> to Google.
Advanced	Back to safety

Additional text will expand below the warning, click the underlined text to go to the IP Address. In the example below
this text is "Proceed to <FieldServer IP> (unsafe)".

— Helb Imbroke sale prowsing by sending some 5)	<u>stem mornation and page content</u> to doogle.
Privacy policy	
Hide advanced	Back to safety
The advanced	buck to survey
This conver could not prove that it is	its socurity cartificate is not trusted by
This server could not prove that it is	its security certificate is not trusted by
your computer's operating system. This may b	e caused by a misconfiguration or an
attacker intercepting your connection.	
1 37	
D 1. 10.40.50.04 ()	
Proceed to 10.40.50.94 (unsate)	

- When the login screen appears, put in the Username (default is "admin") and the Password (found on the label of the FieldServer).
- NOTE: There is also a QR code in the top right corner of the FieldServer label that shows the default unique password when scanned.

MSA		
	Log In	
	Username	
	Password	
	Log In	
	Forgot Password?	

- NOTE: A user has 5 attempts to login then there will be a 10-minute lockout. There is no timeout on the FieldServer to enter a password.
- NOTE: To create individual user logins, go to Section 12.2 Change User Management Settings.

6.2 Select the Security Mode

On the first login to the FieldServer, the following screen will appear that allows the user to select which mode the FieldServer should use.

	Web server security is not configured Please select the web security profile from the options below. Note that browsers will issue a security warning when browsing to a HTTPS server with an untrusted self-signed certificate.
Mode HTTPS w HTTPS w HTTPS w HTTP (no	ith default trusted TLS certificate (requires internet connection to be trusted) ith own trusted TLS certificate t secure, vulnerable to man-in-the-middle attacks)
Save	

- NOTE: Cookies are used for authentication.
- NOTE: To change the web server security mode after initial setup, go to Section 12.1 Change Web Server Security Settings After Initial Setup.

The sections that follow include instructions for assigning the different security modes.

6.2.1 HTTPS with Own Trusted TLS Certificate

This is the recommended selection and the most secure. **Please contact your IT department to find out if you can obtain a TLS certificate from your company before proceeding with the Own Trusted TLS Certificate option.**

• Once this option is selected, the Certificate, Private Key and Private Key Passphrase fields will appear under the mode selection.

	uJZJPe7CTHLcHOrHLowoUFoVTaBMYd4d6VGdNklKazByWKcNOL7mrX	
A4IBAQBFM-	IPvOx3T/47VEmaiXqE3bx3zEuBFJ6pWPIw7LHf2r2ZoHw+9xb+aNMU	
dVyAelhBMTI	Msni2ERvQVp0xj3psSv2EJyKXS1bOYNRLsq7UzpwuAdT/Wy3o6vUM5	
K+Cwf9qEoQ	0LuxDZTIECt67MkcHMiuFi5pk7TRicHnQF/sfOAYOulduHOy9exlk9	
FmHFVDIZt/c	JUaF+e74EuSph+gEr0lQo2wvmhyc7L22UXse1NoOfU2Zg0Eu1VVtu	
JRryaMWiRF	EWuuzMGZtKFWVC+8g2JQsVcgiRWM7naoblLEhOCMH+sKHJMCxDoXGt	
vtZjpZUoAL5	IYXxWSVcyZdGiAP5e	
END CEF	TIFICATE	
	TOTADD I ANTERISTICTION TOTAL TREADED TO SEA TO THE COMPANY OF THE COMPANY.	
sHB0zZoHr4	(QSDk2BbYVzzbl0LDuKtc8+JiO3ooGjoTuHnqkeAj/fKfbTAsKeAzw	
gKQe+H5UQ	NK0bdvZfOJrm6daDK2vVDmR5k+jUUhEj5N49upIroB97MQgYotzgfT+	
THIbpg5t1SIk	(617k04ObKmHF5l8fck+ru545sVmpeezh0m5j5SURYAZMvbq5daCu	
J4I5NIihbEvx	RF4UK41ZDMCvujoPcBKUWrb1a/3XXnDnM2K9xvz2wze998D6Wk46	
+7aOFY9F+7	j5ljmnkoS3GYtwCyH5jP+mPP1K6RnuiD019wvvGPb4dtN/RTnfd0eF	
GYeVSkl9fxxl	xDOFtfdWRZbM/rPjn4tmO1Xf8HqONVN1x/iaMynOXG4cukoi4+VO	
u0rZaUEsII2z	Nkfrn7fAASm5NBWg202Cy9lAYnuujs3aALl5uGBeekA62oTMxlzx	
	PRIVATE KEY	

- Copy and paste the Certificate and Private Key text into their respective fields. If the Private Key is encrypted type in the associated Passphrase.
- · Click Save.
- A "Redirecting" message will appear. After a short time, the FieldServer GUI will open.

6.2.2 HTTPS with Default Untrusted Self-Signed TLS Certificate or HTTP with Built-in Payload Encryption

- Select one of these options and click the Save button.
- A "Redirecting" message will appear. After a short time, the FieldServer GUI will open.

7 Setup Network

Navigation	DCC000 QS.CSV v1.00a		
 DCC000 QS.CSV v1.00a About 	Status Setting:	s Info Stats	
> Setup	Status		
> View	Name	Value	
User Messages	Driver_Configuration	DCC000	<u>^</u>
 Diagnostics 	DCC_Version	V6.05p (A)	
	Kernel_Version	V6.51c (D)	
	Release_Status	Normal	
	Build_Revision	6.1.3	
	Build_Date	2021-09-08 13:12:43 +0200	
	BIOS_Version	4.8.0	
	FieldServer_Model	FPC-N54	_
	Serial_Number	1911100008VZL	_
	Carrier Type	-	_
	Data_Points_Used	220	-11
	Data_Points_Max	1500	_
	Application Memory:		-11
	Protocol_Engine_Memory_Used	0.66%	- 1
	Memory_Used	947 kB	

Once the web server setup is complete, the FS-GUI landing page will appear.

NOTE: The FieldServer Manager tab FieldServer Manager (see image above) allows users to connect to the Grid, MSA Safety's device cloud solution for IIoT. The FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the MSA Grid - FieldServer Manager Start-up Guide.

7.1 Using FS-GUI to Input Network Settings

To navigate from the FS-GUI page to the Network Settings page follow the below instructions:

- Find the Navigation tree across the left side of the screen.
- Click the arrow next to the FieldServer title/CN number to expand the tree.

Navigation	DCC000 QS.CSV v1.00a	
 DCC000 QS.CSV v1.00a About 	Status Settings	info Stats
> Setup	Status	
> View	Name	Value
User Messages	Driver_Configuration	DCC000
Diagnostics	DCC_Version	V6.05p (A)
-	Kernel_Version	V6.51c (D)
	Release_Status	Normal
	Build_Revision	6.1.3
	Build_Date	2021-09-08 13:12:43 +0200
	BIOS_Version	4.8.0
	FieldServer_Model	FPC-N54
	Serial_Number	1929600190VZL
	Carrier Type	
	Data_Points_Used	220
	Data Points Max	1500

- Click on the arrow next to Setup to expand the tree.
- Click on Network Settings.

7.2 Routing Settings

The Routing settings make it possible to set up the IP routing rules for the FieldServer's internet and network connections.

- Click the Add Rule button to add a new row and set a new Destination Network, Netmask and Gateway IP Address as needed.
- Set the Priority for each connection (1-255 with 1 as the highest priority and 255 as the lowest).
- Click the Save button to activate the new settings.

et up the IP ro you want to r hich gateway	outing rules of your FieldS reach another device that r the device must be route	erver for internet access ar is not connected to the loc d to.	d access to other networks al network, you can add a ru	Ie to determine on
Interface	Destination Network	Netmask	Gateway IP Address	Priority ⑦
ETH 🗸	Default	-	10.40.50.1	255
ETH 🗸	10.40.50.10	255.255.255.255	10.40.50.1	254 🛍
+ Add Rule				
Cancel S	Save			

7.3 Ethernet 1 Network Settings

To change the FieldServe IP Settings, follow these instructions:

• Enable DHCP to automatically assign IP Settings or modify the IP Settings manually as needed, via these fields: IP Address, Netmask, Default Gateway, and Domain Name Server1/2.

NOTE: If the FieldServer is connected to a router, the IP Gateway of the FieldServer should be set to the same IP Address of the router.

- · Click Save to record and activate the new IP Address.
- Connect the FieldServer to the local network or router.

NOTE: The browser needs to be updated to the new IP Address of the FieldServer before the settings will be accessible again.

ETH 1 Routing	
Enable DHCP	Network Status
IP Address	Connection Status Oconnected
10.40.50.109	MAC Address 00:50:4e:60:13:b0
Netmask	Ethernet Tx Msgs 1,209,919
	Ethernet Rx Msgs 2,745,183
255.255.255.0	Ethernet Tx Msgs Dropped 0
Gateway	Ethernet Rx Msgs Dropped 0
10.40.50.1	
Domain Name Server 1 (Optional)	
10.40.2.24	
Domain Name Server 2 (Optional)	
10.15.130.15	

8 Configuring the QuickServer

8.1 Retrieve the Sample Configuration File

The configuration of the QuickServer is provided to the QuickServer's operating system via a comma-delimited file called "CONFIG.CSV".

If a custom configuration was ordered, the QuickServer will be programmed with the relevant device registers in the Config.csv file for the initial start-up. If not, the product is shipped with a sample config.csv that shows an example of the drivers ordered.

- In the main menu of the FS-GUI screen, go to "Setup", then "File Transfer", and finally "Retrieve".
- Click on "config.csv", and open or save the file.

Navigation	File Transfer	
 DCC000 QS.CSV v1.00a About 	Configuration Firmware General	
Setup File Transfer	Update Configuration	
 Network Settings User Management 	Update the configuration file on the device.	
Security Time Settings	Choose Files No file chosen	
View User Messages Diagnostics	Submit	
	Retrieve	
	Retrieve the configuration file from the device.	
	config.csv	
	Delete	
	Delete the device configuration.	
	warning: Make sure you have saved a copy of your config.csv file.	
	Delete Configuration	

8.2 Change the Configuration File to Meet the Application

Refer to the FieldServer Configuration Manual in conjunction with the Driver supplements for information on configuring the QuickServer.

8.3 Load the Updated Configuration File

8.3.1 Using the FS-GUI to Load a Configuration File

- In the main menu of the FS-GUI screen, click "Setup", then "File Transfer" and finally "Update".
- Browse and select the .csv file, open, then click "Submit".

Navigation	File Transfer	
DCC000 QS.CSV v1.00a About Setup	Configuration Firmware General	
File Transfer	Update Configuration	
 Network Settings User Management 	Update the configuration file on the device.	
 Security Time Settings 	Choose Files No file chosen	
View User Messages Diagnostics	Submit	
Singhostics	Retrieve	
	Retrieve the configuration file from the device.	
	config.csv	
	Delete	
	Delete the device configuration. Warning: Make sure you have saved a copy of your config.csv file.	
	Delete Configuration	

- Once download is complete, a message bar will appear confirming that the configuration was updated successfully.
- Click the System Restart Button to put the new file into operation.

NOTE: It is possible to do multiple downloads to the QuickServer before resetting it.

8.3.2 Retrieve the Configuration File for Modification or Backup

To get a copy of the configuration file for modifying or backing up a configuration on a local computer, do the following:

• In the main menu of the FS-GUI screen, click "Setup", then "File Transfer".

Navigation	File Transfer	
DCC000 QS.CSV v1.00a About	Configuration Firmware General	
Setup File Transfer	Update Configuration	
 Network Settings User Management 	Update the configuration file on the device.	
Security	Choose Files No file chosen	
 View 	Submit	
 User Messages Diagnostics 		
0	Retrieve	
	Retrieve the configuration file from the device.	
	config.csv	
	Delete	
	Delete the device configuration.	
	Warning: Make sure you have saved a copy of your config.csv file.	
	Delete Configuration	

- Click the "config.csv" link under the "Retrieve" heading in the middle section of the screen.
 - The file will automatically download to the web browser's default download location.
- Edit or store the file as desired.
- NOTE: Before using any backup configuration file to reset the configuration settings, check that the backup file is not an old version.

8.4 Test and Commission the QuickServer

- Connect the QuickServer to the third party device(s), and test the application.
- From the landing page of the FS-GUI click on "View" in the navigation tree, then "Connections" to see the number of messages on each protocol.

Navigation	Conn	ections					
DCC000 QS.CSV v1.00a • About	Ov	erview					
> Setup							
View	Index	Name	Tx Msg	Ry Msg	Tx Char	By Char	Frrors
✓ Connections	0	R1 - MODBUS RTU	18,740	0	149.920	0	18,740
 R1 - MODBUS_RTU 	1	ETH1 - Modbus/TCP	0	0	0	0	0

- NOTE: For troubleshooting assistance refer to Section 11 Troubleshooting, or any of the troubleshooting appendices in the related driver supplements and configuration manual. MSA Safety also offers a technical support on the MSA Safety website, which contains a significant number of resources and documentation that may be of assistance.
- 8.4.1 Accessing the FieldServer Manager

NOTE: The FieldServer Manager tab FieldServer Manager (see image above) allows users to connect to the Grid, MSA Safety's device cloud solution for IIoT. The FieldServer Manager enables secure remote connection to field devices through a FieldServer and its local applications for configuration, management, maintenance. For more information about the FieldServer Manager, refer to the MSA Grid - FieldServer Manager Start-up Guide.

9 MSA Grid - FieldSever Manager Setup

The MSA Grid is MSA Safety's device cloud solution for IIoT. Integration with the MSA Grid - FieldServer Manager enables the a secure remote connection to field devices through a FieldServer and hosts local applications for device configuration, management, as well as maintenance. For more information about the FieldServer Manager, refer to the MSA Grid - FieldServer Manager Start-up Guide.

9.1 Registration Process

 After logging onto the QuickServer, go to the FS-GUI webpage and click the FieldServer Manager button
 FieldServer Manager
 in the top right corner of the page.

NOTE: If a warning message appears instead, go to Section 12.7 FieldServer Manager Connection Warning Message to resolve the connection issue.

Grid FieldServer Manager Registratio	n
Securely access your FieldServer from anywher	e with the Grid FieldServer Manager
Your one stop for managing your FieldServers and users	
 Secure Remote Access Securely connect your field devices to Grid FieldServer Manager. 	pile fredherer Manger Nelsener in Kanger Fredherer Manger Anger i Aufterer Manger
 FieldServer Management Manage all your FieldServers and connected devices from Grid FieldServer Manager and upgrade firmware remotely. 	M Max. Max. Max. M Max. Max. Max.
✓ User Management Set up your user personnel with the right security permissions and FieldServer assignments for users to diagnose, configure, and better support the field installation.	
For more information about Grid FieldServer Manager, visit our website.	
	Get Started

Click Get Started to view the FieldServer Manager registration page.

- To register, fill in the user details, site details, gateway details and account credentials.
 - Enter user details and click Next

- 0	2	3	4
Installer Details	Installation Site	FieldServer Details	Account Details
Installer Details			
Installer Name]	
Company]	
Telephone]	
Email			
Installation Date	20-September-2021		
			Cancel Next

• Enter the site details by entering the physical address fields or the latitude and longitude then click Next

Grid FieldServ	ver Manager Registrat	tion		
0	2		3	4
Installer Details	Installation Site		FieldServer Details	Account Details
Installation Site Det	ails			
Search	Search Google Maps	٩	^{ad} Map Satellite	49 Chalmers Yeoman V
Site Name	Enter a name for this location			Rockfie
Building			S2) Round Grove	Brookston B Delphi
Street Address	Enter street address		-Oxford 231	Americus B Battle Ground (25)
Suburb			(52) Otterbein Montmorenci	Bar Barry
City			Green Hill	S2) Lafayette 26 Rossville
State			(5) Shade	aland 38 Dayton
Country			mer Independence West Point	(231) Mulberry
Postal Code			Attica 28 Odell (28)	Stockwell In
Latitude	Enter latitude		- 55 - 341 25	Clarks Hill
Longitude	Enter longitude		at New Own Richmond	Linden Colfax
			Keyboard shortcuts	Map data @2021 Google Terms of Use Report a map error Cancel Previous Next

• Enter Name and Description (required) then click Next

Grid FieldSe	erver Manager Registr	ation	
	2	3	4
Installer Details	Installation Site	FieldServer Details	Account Details
FieldServer Detai	ls		
Name			
Description			
FieldServer Info	Optionally specify any other information relating to the FieldServer i.e., calibration, commissioning or other notes		
Timezone	(GMT -08:00) America/Los_Angeles 🗸 🗸		
			Cancel Previous Next

• Click the "Create an Grid FieldServer Manager account" button

Grid FieldServer Manager Registration						
0	2	3	4			
Installer Details	Installation Site	FieldServer Details	Account Details			
New Hears						
New Users						
If you do not have Grid FieldServer FieldServer Manager account now	If you do not have Grid FieldServer Manager credentials, you can create a new Grid FieldServer Manager account now					

• Enter a valid email and click the Create Account button to send a "Welcome to the MSA Grid" invite to the email address entered

Create Grid FieldSer	ver Manager Account
Please enter your emai Manager Account	il address to create a Grid FieldServer
Email Address	
Email Address (confirm)	
	Create Account
	Close

9.2 User Setup

Before the gateway can be connected to the FieldServer Manager, a user account must be created. Request an invitation to the FieldServer Manager from the manufacturer's support team. Once an invitation has been requested (see **Section 9.1 Registration Process**), follow the instructions below to set up login details:

• The "Welcome to the MSA Grid - FieldServer Manager" email will appear as shown below.

NOTE: If no email was received, check the spam/junk folder for an email from <u>notification@fieldpop.io</u>. Contact the manufacturer's support team if no email is found.

• Click the "Complete Registration" button and fill in user details accordingly.

Comple	ete Your Registration	
	Email Address	
	user@gmail.com	
	First Name	
	First Name	*
	Last Name Last Name	*
	Mobile Phone Number]*
	New Password *Invalid Mobile Number	
	password 📀	*
	* Please enter new password	
	password 📀	*
	By registering my account with MSA, I understand that I am agreeing to the FieldServer Manager Terms of Service and Privacy Policy	*
	* Man	datory Fields
	Cancel	Save

• Fill in the name, phone number, password fields and click the checkbox to agree to the privacy policy and terms of service.

NOTE: If access to data logs using RESTful API is needed, do not include "#" in the password.

- Click "Save" to save the user details.
- Click "OK" when the Success message appears.
- Record the email account used and password for future use.

9.3 Finish Registering the FieldServer

• Enter the new Username and Password set up in Section 9.2 User Setup.

Grid FieldServer	Manager Regist	ration	
0	2	3	4
Installer Details	Installation Site	FieldServer Details	Account Details
New Users			
If you do not have Grid FieldServer FieldServer Manager account now	Manager credentials, you can creat	te a new Grid Create an	Grid FieldServer Manager account
Existing Users - Enter Fie	ldServer registration det	ails	
User Credentials			
Username			
Password			
		Cancel	Previous Register FieldServer

• Once the device has successfully been registered, a confirmation window will appear. Click the Close button and the following screen will appear listing the device details and additional information auto-populated by the QuickServer.

Grid FieldServer Manager F FieldServer Registered	Registration	
FieldServer Details	Installer Details	Installation Site Details
Name: Test1 Description: FS Test FieldServer Info: Timezone: America/Los_Angeles MAC Address: 00:50:4E:60:13:FE Tunnel Server URL: tunnel.fieldpop.io FieldServer ID: treedancer_KrgPKmLRY Product Name: Core Application - Default Product Version: 5.2.0	Installer Name: Test Company: MSA Safety Telephone: (408) 444-4444 Email: contactus@msasafety.com Installation Date: Sep 20, 2021	Site Name: Site#1 Building: Street Address: 1020 Canal Road Suburb: City: Lafayette State: Indiana Country: United States Postal Code: 47904
		Update FieldServer Details

NOTE: Update these details at any time by going to the device's FS-GUI webpage, clicking the FieldServer Manager button and then clicking the Update Device Details button.

9.4 Login to the FieldServer Manager

After the gateway is registered, go to <u>www.smccloud.net</u> and type in the appropriate login information as per registration credentials.

Sign in	
Email	
Enter your email address	
Password	show O
Enter your password	
Forgot Password Keep me signed in	

NOTE: If the login password is lost, see the <u>MSA Grid - FieldServer Manager Start-up Guide</u> for recovery instructions.

NOTE: For additional FieldServer Manager instructions see the MSA Grid - FieldServer Manager Start-up Guide.

gı	dd - FieldServer I	Vanager					User A 🗡	?
Fiel	dServer Management	User Management	FieldServer Eve	ents Audit	Logs	Dashboards	Webhooks	
Fi	eldServer Manag	ement					1 UPLOAD FIRMWAR	E
с	ompany	↑ FieldServer Name	Description	State	:	i If you can	n't find your FieldServer in the table, try resetting the map in the bottom right.	
	Select	Search	Search	Select				:
E	ggers OEM	Jens's Brain 31	192.168.1.31	Offline	_			
E	ggers OEM	Jens MBP Core App	~/git/smc-core- application	Offline			206	×
E	ggers OEM	Jens's Dell Profile View	~/git/profile-view	Offline		130	1960 226 k 173 August 298	AME
E	ggers OEM	hd_test_log_to_fpop	testing_modbus	Offline				
E	ggers OEM	Mbus demo	testing registration	Offline		OCEANIA	Centra 115 359 39 1000 114 1000 C	5
s	MC	TestWall-PA2port 97	Testwall pa 2 97	Offline				1.
S	MC	TestWall-Lon152	Testwall unit	Offline				
-						Google	Keyboard shortcuts Map data \$2021 Terms of	Use
© 2	021 MSA . All rights reserved.						MSA fieldserv	ver

10 Additional Model Connection Ports

10.1 KNX Connection R2 Port

NOTE: The following only applies to models: FS-QS-1240 and FS-QS-1241.

The KNX QuickServer is used to transfer data to and from devices using KNX protocol. The KNX driver enables data access from KNX networks to other FieldServer protocols. Most KNX data-point types are supported, allowing communication to almost any kind of KNX device in an installation, such as temperature sensors, shutters, light switches, actuators, alarms, etc. This allows BMS systems to access a KNX network using direct read and write or with KNX configured groups. This setup does not require the use of ETS4 to configure the QuickServer KNX gateway. The KNX protocol is a connectionless protocol and therefore supports multiple clients and multiple servers. The QuickServer is intended to act as a Passive Client on the KNX bus and makes information available to other protocols.

The KNX Connector consist of a KNX + and KNX- terminal. Each terminal corresponds to the red KNX+ and gray KNX- bus connections on a KNX bus.

The following Baud Rates are supported on the R2 Port:

4800, 9600, 19200, 38400, 57600, 115200

10.2 M-Bus Connection R2 Port

NOTE: The following only applies to models: FS-QS-1A50, FS-QS-1A51, FS-QS-1B50, FS-QS-1B51, FS-QS-1C50 and FS-QS-1C51.

The M-Bus driver allows the FieldServer to transfer data to and from devices using M-Bus protocol. The Fieldbus connection is included with the FieldServer. The M-Bus QuickServer Gateway is configurable to act as both a Master and a Slave M-Bus device.

The M-Bus Connector consist of a + and – terminal. Most M-Bus Devices are not polarity sensitive, although the polarity of the M-Bus Connector is indicated on the device diagram, should it be a requirement. The M-Bus devices to communicate with the FieldServer must be configured according to the manufacturer's instructions (for example primary address and readout data).

The following baud rates are supported on the R2 Port: 300, 600, 1200, 2400, 4800, 9600, 19200, 38400

11 Troubleshooting

11.1 Communicating with the QuickServer Over the Network

- Confirm that the network cabling is correct.
- Confirm that the computer network card is operational and correctly configured.
- Confirm that there is an Ethernet adapter installed in the PC's Device Manager List, and that it is configured to run the TCP/IP protocol.
- Check that the IP netmask of the PC matches the QuickServer. The Default IP Address of the QuickServer is 192.168.2.X, Subnet Mask is 255.255.255.0.
 - Go to Start|Run
 - Type in "ipconfig"
 - The account settings should be displayed
 - Ensure that the IP Address is 102.168.2.X and the netmask 255.255.255.0
- Ensure that the PC and QuickServer are on the same IP Network, or assign a Static IP Address to the PC on the 192.168.2.X network.

11.2 Taking a FieldServer Diagnostic Capture

When there is a problem on-site that cannot easily be resolved, perform a Diagnostic Capture before contacting support. Once the Diagnostic Capture is complete, email it to technical support. The Diagnostic Capture will accelerate diagnosis of the problem.

- Access the FieldServer Diagnostics page via one of the following methods:
 - Open the FieldServer FS-GUI page and click on Diagnostics in the Navigation panel
 - Open the FieldServer Toolbox software and click the diagnose icon 🗠 of the desired device

Navigation	Diagnostics
 DCC000 QS.CSV v1.00a About Setup 	Captures
 View User Messages Diagnostics 	Full Diagnostic
	Set capture period (max 1200 secs):
	300
	Start
	Serial Capture
	Set capture period (max 1200 secs):
	300

- Go to Full Diagnostic and select the capture period.
- Click the Start button under the Full Diagnostic heading to start the capture.
 - When the capture period is finished, a Download button will appear next to the Start button

Full Diagnostic
Set capture period (max 1200 secs):
300
100% Complete
Start Download

- Click Download for the capture to be downloaded to the local PC.
- Email the diagnostic zip file to technical support (smc-support.emea@msasafety.com).

NOTE: Diagnostic captures of BACnet MS/TP communication are output in a ".PCAP" file extension which is compatible with Wireshark.

11.3 LED Functions

Light	Description
	SPL LED will be on when a configured node in the QuickServer is detected as being offline. For details, check the
SPL	FS-GUI Node overview screen in FS-GUI (click "View" then "Nodes").
	For LonWorks units, LED will light until the unit is commissioned on the LonWorks network.
	RUN LED will flash 20 seconds after power up, signifying normal operation. The QuickServer will be able to access
RUN	the FS-GUI (refer to Section 5 Connecting to the QuickServer for more information) once this LED starts
	flashing. During the first 20 seconds, the LED should be off.
	The ERR LED will go on solid 15 seconds after power up. It will turn off after 5 seconds. A steady red light will
ERR	indicate there is a system error on the FieldServer. If this occurs, immediately report the related "system error"
	shown in the error screen of the FS-GUI interface to FieldServer support for evaluation.
RX	On normal operation, the RX LED will flash when a message is received on the field port.
ТХ	On normal operation, the TX LED will flash when a message is sent on the field port.
PWR	This is the power light. It should always show a steady green light when powered.

11.4 Internet Browser Software Support

The following web browsers are supported:

- Chrome Rev. 57 and higher
- Firefox Rev. 35 and higher
- Microsoft Edge Rev. 41 and higher
- Safari Rev. 3 and higher

NOTE: Internet Explorer is no longer supported as recommended by Microsoft.

NOTE: Computer and network firewalls must be opened for Port 80 to allow FieldServer GUI to function.

12 Additional Information

12.1 Change Web Server Security Settings After Initial Setup

NOTE: Any changes will require a FieldServer reboot to take effect.

- Navigate from the QuickServer landing page to the FS-GUI by clicking the blue "Diagnostics" text on the bottom of the screen.
- The QuickServer landing page is the FS-GUI.
- Click Setup in the Navigation panel.

Navigation	DCC000 QS.CSV v1.00a		^
DCC000 QS.CSV v1.00a • About	Status Settings	s Info Stats	
> Setup	Status		
> View	Name	Value	
 User Messages 	Driver_Configuration	DCC000	
 Diagnostics 	DCC_Version	V6.05p (A)	
	Kernel_Version	V6.51c (D)	
	Release_Status	Normal	
	Build_Revision	6.1.3	
	Build_Date	2021-09-08 13:12:43 +0200	
	BIOS_Version	4.8.0	
	FieldServer_Model	FPC-N54	
	Serial_Number	1911100008VZL	
	Carrier Type	-	
	Data_Points_Used	220	
	Data Points Max	1500	

12.1.1 Change Security Mode

• Click Security in the Navigation panel.

Navigation	Security	•
 DCC000 QS.CSV v1.00a About 	Web Server	Ī
✓ Setup		
File TransferNetwork Settings	Mode	
User Management	 HTTPS with default trusted TLS certificate (requires internet connection to be trusted) 	
Security	 HTTPS with own trusted TLS certificate 	
 Time Settings 	 HTTP (not secure, vulnerable to man-in-the-middle attacks) 	
> View		
 User Messages 	Save	
 Diagnostics 		
	Selected Certificate Info	
	Issued By:Sectigo RSA Domain Validation Secure Server CAIssued To:*.gw.fieldpop.ioValid From:Aug 10, 2021Valid To:Aug 11, 2022	
	Update Certificate	•

- Click the Mode desired.
 - If HTTPS with own trusted TLS certificate is selected, follow instructions in Section 6.2.1 HTTPS with Own Trusted TLS Certificate
- Click the Save button.

12.1.2 Edit the Certificate Loaded onto the FieldServer

- NOTE: A loaded certificate will only be available if the security mode was previously setup as HTTPS with own trusted TLS certificate.
 - Click Security in the Navigation panel.

- · Click the Edit Certificate button to open the certificate and key fields.
- Edit the loaded certificate or key text as needed.
- · Click Save.

12.2 Change User Management Settings

- From the FS-GUI page, click Setup in the Navigation panel.
- · Click User Management in the navigation panel.
- NOTE: If the passwords are lost, the unit can be reset to factory settings to reinstate the default unique password on the label. For recovery instructions, see the <u>FieldServer Recovery Instructions document</u>. If the default unique password is lost, then the unit must be mailed back to the factory.

NOTE: Any changes will require a FieldServer reboot to take effect.

• Check that the Users tab is selected.

Navigation	User Management		
 DCC000 QS.CSV v1.00a About Setup 	Users Passw	ord	
 File Transfer Network Settings User Management Security Time Settings View User Messages Diagnostics 	Username	✓ Groups	Actions
	<		*

User Types:

Admin – Can modify and view any settings on the FieldServer.

Operator - Can modify and view any data in the FieldServer array(s).

Viewer - Can only view settings/readings on the FieldServer.

12.2.1 Create Users

• Click the Create User button.

Create User		
Username:		
Enter a unique username		
Security Groups: Admin Operator Viewer		
Password:	🚯 Weak	
Enter password		
Confirm Password:		
Confirm password		
Generate Password		
Сг	eate Cancel	

- Enter the new User fields: Name, Security Group and Password.
 - User details are hashed and salted

NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

- Click the Create button.
- Once the Success message appears, click OK.

12.2.2 Edit Users

• Click the pencil icon next to the desired user to open the User Edit window.

Users Passwor	ď	
Username	 Groups 	✓ Actions
User A	Viewer	e 🖉 🛱 🔶
User B	Admin, Operator, Viewer	er 🛍
4		

• Once the User Edit window opens, change the User Security Group and Password as needed.

leername:		
User A		
Security Groups:		
Admin		
Operator		
✓ Viewer		
Password:		
Optional		
Show passwords		
Confirm Password:		
Optional		
Generate Password		

- Click Confirm.
- Once the Success message appears, click OK.

12.2.3 Delete Users

• Click the trash can icon next to the desired user to delete the entry.

Users Passwor	d	
Username	✓ Groups	 Actions*
User A	Viewer	<i>∳</i> [≜]
User B	Admin, Operator, Viewer	A 🗇
		*

• When the warning message appears, click Confirm.

	×		
Warning			
Are you sure you want to delete user: User A?			
Confirm Cancel			

12.2.4 Change FieldServer Password

• Click the Password tab.

Navigation	User Management	
 DCC000 QS.CSV v1.00a About Setup Ela Transfer 	Users Password	
 Network Settings User Management Security Time Settings View User Messages Diagnostics 	Password: Enter password Show passwords Confirm Password: Confirm password Generate Password	€ Wea
		Confirm

- Change the general login password for the FieldServer as needed.
- NOTE: The password must meet the minimum complexity requirements. An algorithm automatically checks the password entered and notes the level of strength on the top right of the Password text field.

12.3 QuickServer FS-QS-101X DCC

Driver	Code
BACnet/IP – BACnet MS/TP	0285
BACnet/IP – LonWorks	0131
JCI Metasys N2 – LonWorks	0097
JCI Metasys N2– BACnet MS/TP	0309
JCI Metasys N2– BACnet/IP	0122
Modbus RTU – BACnet MS/TP	0367
Modbus RTU – BACnet/IP	0104
Modbus RTU – JCI Metasys N2	0038
Modbus RTU – LonWorks	0085
Modbus TCP/IP – BACnet/IP	0237
Modbus TCP/IP – LonWorks	0154
Modbus TCP/IP – BACnet MS/TP	0419
Modbus TCP/IP – JCI Metasys N2	0117
SNMP – BACnet/IP	1047
SNMP – LonWorks	1178
SNMP – JCI Metasys N2	1154
SNMP – BACnet MS/TP	1200
BACnet MS/TP - LonWorks	0345

12.4 QuickServer Part Numbers

QuickServer	Interface Connections					
Quickoci vei	RS-232 ¹	RS-485 ²	KNX ⁵	M-Bus	Ethernet ³	LonWorks ⁴
FS-QS-1011		1			1	1
FS-QS-1211		1			1	1
FS-QS-1221	1				1	1
FS-QS-1240		1	1		1	
FS-QS-1241			1		1	1
FS-QS-1A50		1		1	1	
FS-QS-1A51				1	1	1
FS-QS-1B50		1		1	1	
FS-QS-1B51				1	1	1
FS-QS-1C50		1		1	1	
FS-QS-1C51				1	1	1

¹ TX/Rx/GND ² +/-/Frame Ground ³ 10/100 Base T ⁴ FTT10 ⁵ KNX/EIB TP1

12.5 Compliance with UL Regulations

For UL compliance, the following instructions must be met when operating the QuickServer.

- The units shall be powered by listed LPS or Class 2 power supply suited to the expected operating temperature range.
- The interconnecting power connector and power cable shall:
 - Comply with local electrical code
 - Be suited to the expected operating temperature range
 - Meet the current and voltage rating for the FieldServer
- Furthermore, the interconnecting power cable shall:
 - Be of length not exceeding 3.05m (118.3")
 - Be constructed of materials rated VW-1, FT-1 or better
- If the unit is to be installed in an operating environment with a temperature above 65 °C, it should be installed in a Restricted Access Area requiring a key or a special tool to gain access.
- This device must not be connected to a LAN segment with outdoor wiring.

12.6 Specifications

	FS-QS-12X0-XXXX/ FS-QS-1X50-XXXX	FS-QS-1011-XXXX/FS-QS-12X1-XXXX/ FS QS-1X51-XXXX				
Electrical Connections	6-pin Phoenix connector: RS-485 or RS-232, +/- ground port, power +/- frame ground port Ethernet-10/100 port					
	3-pin RS-485 +/- ground port	2-pin FTT-10 LonWorks port				
Power Requirements	Input Voltage: 9-30VDC or 12-24VAC Power Rating: 2.5 Watts	Input Power Frequency: 50/60 Hz.				
	Current Draw: @ 12V, 150 mA	Current Draw: @ 12V, 279 mA				
Approvals	UL 60950-1 and CAN/CSA C22.2, CE and FCC part 15 B & C, DNP 3.0 and Modbus conformance tested, RoHS compliant, BTL marked, WEEE compliant, UKCA compliant, GOST-R and KC certified FS-QS-1XX1-XXXX units: LonMark certification, SPID: 80:00:95:46:00:84:04:01, Profiles: 0000 - Node object (1), 0001 - Open Loop Sensor Object (5), 0003 - Open Loop Actuator Object (5)					
Physical Dimensions	5.05 x 2.91 x 1.6 in. (12.82 x 7.39 x 4.06 cm)					
Weight	0.4 lbs (0.2 Kg)					
Operating Temperature	-40°C to 75°C (-40°F to 167°F)					
Surge Suppression	EN61000-4-2 ESD EN61000-4-3 EMC EN61000-4-4 EFT					
Humidity	5-90% RH non-condensing					

"This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- · This device may not cause harmful interference
- This device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his expense.

Modifications not expressly approved by FieldServer could void the user's authority to operate the equipment under FCC rules."

NOTE: Specifications subject to change without notice.

NOTE: XXXX at the end of the part number identifies the code for the specific drivers included in the QuickServer. (Section "QS DCC topic")

12.7 FieldServer Manager Connection Warning Message

- If a warning message appears instead of the page as shown below, follow the suggestion that appears on screen.
 - If the FieldServer cannot reach the server, the following message will appear

- Follow the directions presented in the warning message.
 - · Go to the network settings by clicking the Settings tab and then click the Network tab
 - · Check with the site's IT support that the DNS settings are setup correctly
 - · Ensure that the FieldServer is properly connected to the Internet

NOTE: If changes to the network settings are done, remember to click the Save button. Then power cycle the FieldServer by clicking on the Confirm button in the window and click on the bolded "Restart" text in the yellow pop-up box that appears in the upper right corner of the screen.

13 Limited 2 Year Warranty

MSA Safety warrants its products to be free from defects in workmanship or material under normal use and service for two years after date of shipment. MSA Safety will repair or replace any equipment found to be defective during the warranty period. Final determination of the nature and responsibility for defective or damaged equipment will be made by MSA Safety personnel.

All warranties hereunder are contingent upon proper use in the application for which the product was intended and do not cover products which have been modified or repaired without MSA Safety's approval or which have been subjected to accident, improper maintenance, installation or application; or on which original identification marks have been removed or altered. This Limited Warranty also will not apply to interconnecting cables or wires, consumables or to any damage resulting from battery leakage.

In all cases MSA Safety's responsibility and liability under this warranty shall be limited to the cost of the equipment. The purchaser must obtain shipping instructions for the prepaid return of any item under this warranty provision and compliance with such instruction shall be a condition of this warranty.

Except for the express warranty stated above, MSA Safety disclaims all warranties with regard to the products sold hereunder including all implied warranties of merchantability and fitness and the express warranties stated herein are in lieu of all obligations or liabilities on the part of MSA Safety for damages including, but not limited to, consequential damages arising out of/or in connection with the use or performance of the product.